DAMAGES CLAIM FORM

USE THIS FORM IN THE EVENT YOUR ORDER ARRIVES AND AN ITEM(S) IS UNSALEABLE.

In order to receive credit, you'll need to complete this form and fax to Customer Service at 1-800-262-5711. All requests for credit due to damages must be received by Customer Service within 10 days from the day you received your order.

When credit is approved, it will be replaced with the same item, unless the item(s) is out of stock. In this case we will hold your credit until the item(s) are returned to stock. If it will be longer than two weeks, we will refund the error either as a check or credit to your credit card account depending on how you paid for your order.

Be sure to keep a copy of this completed form for your records.

TODAY'S DATE:

ACCOUNT INFORMATION:

NAME:	CUSTOMER ID#::	ORDER NUMBER:

DAMAGED ITEMS:

BRAND	ITEM #	PRODUCT DESCRIPTION	QTY	DETAILED DESCRIPTION OF DAMAGE